

## Employer Services Recommendations from MERLOT Discussion

Representatives from Merlot discussed the purpose for recommending new employer services for MOSES; to simplify, have consistency statewide, eliminate duplication and make it easier for the end user to do data entry in MOSES.

Linda Bass reviewed past changes to the MOSES employer services. MOSES started with a simple list and a year later MERLOT expanded the list to include more detail.

Linda recommended the MERLOT employer services list should be shared with all cc directors, WIBs and reporting staff for feedback before changes are made in MOSES.

Concern from the MERLOT group that reports are not reflecting the work that is being done by the career center.

Concerns about changing the employer services:

- If the old services are not mapped then we will lose the ability to compare data across fiscal years.
- Cost to make changes: table changes, report changes including dashboard, mapping of old services, changing OSCCAR reportable services, staff training.
- Loss of detail: All financial services will collapse into one category called "Provide Financial Program Information". Lose ability to report on the type of financial programs.
- Recommendation from Merlot to put details in Notes. Information that is entered in Notes cannot be reported on. Any information that should be reported on should be entered in the summary field.
- Lose of major services used across the state such as Specialized Recruitment, Target Mail Campaign, Sponsorships, Testing and Employer contact (see usage report).

Discussed ways to solve the issue of consistency w/out changing the services

- Create a set of definitions that is agreed upon statewide and then train staff across the state to have consistency.
- Review employer services reports.
- Recommendation to roll up services in reports so staff can view major categories like Provide Financial Program Information.
- Recommendation to clean up current employer services list such as Financial Incentive Services – take out programs no longer offered.