

EFFORTS TO UNCOVER CAREERPOINT CUSTOMER PLACEMENTS

by

**Phone Call Lists Targeting UI Claimants
Who Quit Claiming Prior to Exhausting Their Claim**

and

Finding Placements Hidden in MOSES Work History

- **At the end of April, CP had 1540 OSCCAR Entered Employments**
- **By June 30, CP had 2276 OSCCAR Entered Employments**
- **A 48% increase in the last two months of FY10 using these methods**
- **Methods contributed 32% of the fiscal year total number of Entered Employments**

- **Placement Phone Call List based on UI Datamart**

Attempt to Identify CareerPoint Customers who stopped collecting UI after 4 weeks and before 21 weeks

RECORD SELECTION

[CP customers with service in FY10]

[Whose last CP service was prior to their last UI signing]

[Who filed UI after Jan 1, 2009]

[Who last signed for UI after 6/30/09]

[Who filed for UI > 20 weeks ago]

[Who last signed for UI > 30 days ago]

[4 weeks < UI claim < 20 weeks]

[No MOSES placement
with a start date in FY10]

GROUP SELECTION

On the phone call list, I wanted to show the Most Recent Employer listed in MOSES. I did not have time to build in a look at the Post Employment Services records to see if the Most Recent Employer was in a placement rather than Work History.

Therefore, I had to eliminate any customer who had a placement in MOSES prior to FY10 if the placement start date was more recent than the most recent end date in the customer's Work History.

This is an area for needed improvement.

MOST RECENT EMPLOYER

This is the epitome of flying by the seat of your pants. I am sure there is a better way to do this but this is what worked for me.

```
if
(
date(Maximum ({CS_APPLICANT_JOB_HISTORY.START_DATE}, {UI_CLAIMANT_DETAILS_V01.APPLICANT_ID}))>
date (Maximum ({CS_APPLICANT_JOB_HISTORY.END_DATE}, {UI_CLAIMANT_DETAILS_V01.APPLICANT_ID}))
and date({CS_APPLICANT_JOB_HISTORY.START_DATE})= date(Maximum
({CS_APPLICANT_JOB_HISTORY.START_DATE}, {UI_CLAIMANT_DETAILS_V01.APPLICANT_ID}))
)
then {CS_APPLICANT_JOB_HISTORY.EMPLOYER_NAME} else
if
(
not isnull ({CS_APPLICANT_JOB_HISTORY.END_DATE})
and
date({CS_APPLICANT_JOB_HISTORY.END_DATE})= date (Maximum ({CS_APPLICANT_JOB_HISTORY.END_DATE},
{UI_CLAIMANT_DETAILS_V01.APPLICANT_ID}))
and date (Maximum ({CS_APPLICANT_JOB_HISTORY.START_DATE},
{UI_CLAIMANT_DETAILS_V01.APPLICANT_ID}))< date({CS_APPLICANT_JOB_HISTORY.END_DATE})
)

then {CS_APPLICANT_JOB_HISTORY.EMPLOYER_NAME}
else "z"
```

MOST RECENT EMPLOYER (continued)

I then used a Formula “real last employer” to return a value of length ({@most recent employer})

This made all of the z’s into a value of 1 and the true most recent employer had a value > 1

I then grouped by Employer name and used a suppression of those Groups where the value of the “real last employer” = 1

In this way, only the true most recent employer name appears on the report.

Finding Placements Hidden in MOSES Work History

RECORD SELECTION

{APPLICANT_OSCCAR_SERVICES_V01.LOCAL_OFFICE_ID}= "4013" and
{CS_APPLICANT_JOB_HISTORY.START_DATE}> date (2008, 6, 30) and
{APPLICANT_OSCCAR_SERVICES_V01.SERVICE_DATE}> date (2008, 6, 30)

NO GROUP SELECTION

Seeking to identify customers where the following conditions have been met:

- a Work History start date is more recent than any Post Service Employment start date
- customer received OSCCAR countable service at CP prior to Work History start date
- customer received an OSCCAR countable service at CP in FY10

FORMULAS

@history start after placement start:

```
if ((isnull({CS_APPLICANT_SERVICE_FOLLOWUP.START_DATE}) and  
not(isnull({CS_APPLICANT_JOB_HISTORY.START_DATE})))or  
{CS_APPLICANT_JOB_HISTORY.START_DATE}>{CS_APPLICANT_SERVICE_FOLLOWUP.START_DATE}))  
then 1 else 0
```

@service before history start:

```
if (  
{APPLICANT_OSCCAR_SERVICES_V01.SERVICE_DATE}<{CS_APPLICANT_JOB_HISTORY.START_DATE}  
and ({APPLICANT_OSCCAR_SERVICES_V01.SERVICE_DATE}> date (2009, 6, 30))  
or  
(({APPLICANT_OSCCAR_SERVICES_V01.SERVICE_DATE}< date (2009, 7, 1)) and  
(({APPLICANT_OSCCAR_SERVICES_V01.SERVICE_DATE}> DATE (2008, 6,30) )and  
{APPLICANT_OSCCAR_SERVICES_V01.SERVICE_DATE}<{CS_APPLICANT_JOB_HISTORY.START_DATE}))  
then 1 else 0
```

@service in FY10:

```
if {APPLICANT_OSCCAR_SERVICES_V01.SERVICE_DATE}> date (2009, 6,30) then 1 else 0
```

@placement may exist:

if ({@service before history start}= 1 **and** {@history start after placement start}= 1) **then** 1 **else** 0

@placement exists:

if (
Maximum ({@placement may exist}, {CS_APPLICANT_JOB_HISTORY.APPLICANT_ID})= 1
and
Maximum ({@service in FY10}, {CS_APPLICANT_JOB_HISTORY.APPLICANT_ID})= 1
and
(
isnull(Maximum ({CS_APPLICANT_SERVICE_FOLLOWUP.START_DATE},
{CS_APPLICANT_JOB_HISTORY.APPLICANT_ID}))
or
(Maximum ({CS_APPLICANT_JOB_HISTORY.START_DATE},
{CS_APPLICANT_JOB_HISTORY.APPLICANT_ID})> (Maximum
{CS_APPLICANT_SERVICE_FOLLOWUP.START_DATE},
{CS_APPLICANT_JOB_HISTORY.APPLICANT_ID})+30))
))
then 1 **else** 0

@job title:

```
if {CS_APPLICANT_JOB_HISTORY.START_DATE}= Maximum
({CS_APPLICANT_JOB_HISTORY.START_DATE}, {CS_APPLICANT_JOB_HISTORY.APPLICANT_ID})
then
(if
isnull({CS_APPLICANT_JOB_HISTORY.JOB_TITLE})
then "z" else {CS_APPLICANT_JOB_HISTORY.JOB_TITLE})
else
"z"
```

Use of Hide and Suppression commands on Details and Group Headers and Footers to produce the final appearance of the report

The Detail and the following Group Headers and Footers are Hidden:

Group 3: CS_APPLICANT_JOB_HISTORY.START_DATE

Group 4: CS_APPLICANT_SERVICE_FOLLOW_UP.START_DATE

Group 1: CS_APPLICANT_JOB_HISTORY.APPLICANT_ID -- just Footer is hidden

Group 1: CS_APPLICANT_JOB_HISTORY.APPLICANT_ID has a suppression formula which suppresses any customer where:

{@placement exists}<> 1

Group 2: CS_APPLICANT_JOB_HISTORY.JOB_TITLE has a suppression formula which suppresses the Job Title where:

{@placement exists}<> 1

or

GroupName ({CS_APPLICANT_JOB_HISTORY.JOB_TITLE})<> {@job title}