

Crystal Report User Group

Meeting Date: December 16th, 2011

Location: ETR Marlborough

In attendance: Bob Diehi (Brockton WIB), Gail Rossiter (Career Source Cambridge), Jeff Aho (Franklin/Hampshire CC), Joe Verla (Career Works CC), John Green (Boston EDIC), John MaCarthy (DCS), Leslie Abramowitz (DCS/MIS), Manoel Domingues (Plymouth CC), Mary Chase (North central CC), Mike Doak (ETR), Norca Disla-Shannon (DET/RR), Steve Trueman (Hampden County (REB), Tim O'Connor (Greater Lowell), and Tom Thatcher (CareerPoint CC).

Recorder: Manoel Domingues/John McCarthy/Leslie Abramowitz

MOSES Updates

Mike Doak suggested that review of production reports with an eye to eliminating reports no longer used, should be addressed. To that end, Les requested, received, and presented a "Report Usage" report. The only problem was that not all report usage is being tracked, so that where there appeared to be zero (0) usage for a particular report, that count may or may not be accurate. It will be difficult to eliminate reports because it seems that at least someone in some career center, uses just about every report. We will get a more accurate report on usage at some point and revisit.

John McCarthy attended the MERLOT Employer Services Change subcommittee workgroup and presented this update:

Representatives from Plymouth CC, FutureWorks CC, Workforce Central & Boston PIC met with Marilyn Boyle and Linda Bass and Christina Kelly (of Metro North) to further discussions of simplification and clarification of MOSES Business Services data entry.

The conversation primarily involved Metro North's definitions & requirements regarding service delivery, data entry and reporting. It was suggested that an adjustment be made to MOSES as a whole that would allow for (1) local area needs and (2) universal career center system consistency of definitions, usage and reporting. The conversation is ongoing.

Technical Talk

At the September meeting, some data validation issues were discussed and it was decided that we would attempt, at the CRUG meeting, to create reports that would allow us to review potential data issues. The first of those reports to check on certification, was created. It will be enhanced at a future meeting.

Next Meeting: February 24th, ETR, Marlborough