

Minutes

Crystal Report User Group

Meeting Date: 4/19/10

Location: ETR Marlborough

Attendees: Jeff Aho, Les, Abramowitz, Linda Bass, Matt Burke, Mike Doak, Mo Iorio, John McCarthy, Marie Meibaum, Julie Papernik, Cheryl Scott, Joe Verla, Trisha Steiblin, Kathy Mack

Recorder: Kathy Mack

<<Morning>>

Discussion took place regarding Tech Tips:

- Has its own forum.
- \$9.99 per month
- Has discussion threads
- Needs a moderator

Discussion continued with reference to Ralph Jordan's initiative for Share Point:

- Current Pilot about to begin or has already begun
- Includes WIKI (sp) or list of items
- Members can post questions and discussion threads will follow
- Good for MS 2003 products or above (not compatible with other versions)

Until a decision is made send Les your questions and he will disburse to CRUG

Discussion -Elevate America

- all 26,000 vouchers are on report
- Concern that vouchers will be exhausted and word will continue to spread about the program and CC will have to address potential complaints that there aren't any more free vouchers.
- *Did I hear someone say there is discussion that MS might introduce another round?*

While waiting for Conference Call to begin Marie asked if anyone could assist her with removing extra lines when she exports a report from Crystal to Excel? To correct this go back to check if horizontal and vertical lines are snapped together.

CRUG called in on Conference Call to discuss Elevate America for about 40 minutes. No notes were taken regarding this discussion.

Note: Kathy truly apologizes to the group for continuing a side conversation during the conference call.

<< Afternoon >>

Linda Bass discussed Alerts on reports which can be used for Quarterly control

Examples: *This record has DW records in more than one office*

Enrolled in training before enrolled in Program

Bad Birthdays

Under minimum wage

To create: Go to Report Tab>Alerts> Create or Modify>Edit> Create New> Message description> Edit. (Gives distinct count and running total)

Les led discussion regarding RES exits.

- Les is a little behind on running the report
- Batch exiting was a one time event

Use of Null- Report Option

convert null values (needs to be off) Do Not Convert

Jeff began a discussion on Characteristic- Services

- On every applicant record there are “characteristics”
- All status(es) are static with the exception of UI Status(es)
- Updated overnight however over the weekend they are formally updated
- Characteristics table is static also
- CS Applicant Main
 - UI status filed is updated over the weekend
 - 96 combinations
- Every time a service is created (overnight) check transaction date and service date
- Do not change “record” unless absolutely necessary (employed or not) because if it is changed it will skew the Federal Report

Jeff also discussed differentiating between real jobs and temp jobs

- Les clarified definition: Short term 4-150 days
Part time 1-3 days
No temp to perm
- There is a report (Temp Jobs)
- Discussion on should count be distinct
 - Decide based on request

Next meeting scheduled for June 11, 2010