

MINUTES

CRYSTAL REPORT USER GROUP

Meeting date: October 16, 2009

Location: ETR Marlborough

Attendees: Joan Boucher, John Greene, John McCarthy, Leslie Abramowitz, Linda Bass, Mike Doak, Mo Iorio, Tom Thatcher, Cynthia Krusen, Gail Rossiter, Joe Verla, Kathy Hoffman, Mary Chase, Steve Trueman, Bob Diehl, Maddrey Goode

Recorder: John McCarthy

<<Morning>>

Maddrey Goode was welcomed to CRUG and Bob Diehl was welcomed back.

Website /Product Updates

- Modifications to the employer interface of Talent Quest /Job Quest are continuing.

MOSES Updates

- Discussion began on the ARRA Summer Youth program tracking procedures.
 - ARRA Summer Youth should be exited at this point
 - They may be enrolled in Youth, but must be exited from ARRA Youth.
 - Older Youth (18-24) may continue (under the waiver) to be enrolled IN ARRA until March of 2010 if enrolled in a work experience component and only be held to the Work Readiness measure.
 - A handout was provided for clarification.

Tech Talk

- Program ID's for ARRA in MOSES data tables were clarified:
 - 41 (ARRA Adult)
 - 42 (ARRA Dislocated/Worker)
 - 43 (ARRA Youth)
 - 44 (ARRA Summer Youth)
 - 45 (ARRA Wagner-Peyser)
 - 46 (RES)

- Linda Bass discussed Michael Taylor's Strategic Planning initiative and her involvement with a workgroup from a recent Partners' Meeting.
 - The workgroup has been tasked with creating a "Dashboard report" ostensibly measuring effectiveness of how the Career Center System is meeting customer needs.
 - Linda asked the CRUG to consider the following questions in assistance to her project: What is the purpose of the Report? What data should be analyzed and with what tools? How do we Identify gaps in data? What do we measure? (What do we do and how do we measure it?)
- A discussion followed on UI/DOR cross match and lag time on Entered Employment info.
 - Joe Verla and Bob Diehl asked the group whether ESOL programs could be "creditable" in MOSES
 - It was clarified that Job Seekers must be WIA enrollees to show up on Federal reports. There may be other eligibility criteria to link them to WIA/ESOL and Federal Reporting.
 - Tom Thatcher posed whether a report on potential RES enrollees could be created.
 - Tom was concerned that some UI Claimants could be coming to Career Point "Orientation" Sessions and subsequently becoming eligible for RES, yet missing out on additional services from the Career Center
 - Joanie Boucher reported that a data fix was in process that may remedy this issue.
- Linda Bass demonstrated a report that could identify potential RES enrollees and will make it available on the CRUG web page.
 - Mike Doak's "Native Driver Demo" was tabled until a future date.
 - Linda Bass demonstrated a procedure for pulling data from an Excel report into Crystal.
 - We also found out that CSAP access stops at 4:50 P.M.
 - The next CRUG meeting is scheduled for 12-4-09 at ETR/Marlborough
 - Respectfully submitted by John McCarthy