

MINUTES

CRYSTAL REPORT USER GROUP

Meeting date: January 11, 2008

Location: ETR Marlborough

Attendees: Cholthanee Koerojna, Cynthia Krusen, Eddie Zhang, Gail Rossiter, Jeff Aho, Joan Boucher, John Greene, John McCarthy, Jack Kasle, Kathy Hoffman, Kathy Mack, Leslie Abramowitz, Linda Bass, Marie Meibaum, Matt Burke, Mike Doak, Mo Iorio, Wilfred Bonilla

Recorder: Marie Meibaum

Website/Product Updates

Crystal 2008 interface include visual changes to some icons

- Selection criteria is now a funnel instead of hand and marbles
- The magnification percent is now at the bottom of the screen with a slider

The Left window displaying the group tree, now includes search and parameter panels.

New Sort Control Feature can be added to column headers to allow changing sort order, but this feature limits the sort to only one field at a time.

Warning about switching between Crystal versions XI and XII: Your 'Favorites' disappear when returning to Crystal Reports XI.

MOSES Updates

- New Federal Report – WISPR
New questions on report. Should they be added to Moses screens?
 - Disability –Physical, Mental or Both. Able to leave blank.
 - SSDI - Social Security Disability.
- Veteran Representations will have only one Moses id. The vet id/non-vet id will be change as of January 28 to be just one general id.
- Veteran's eligibility validation. Discussion about what makes a valid veteran (i.e. flag displayed on Moses). Experimented with different scenarios.

Tech Talk

- **Demo 1 – Linda showed ways of using SQL Expressions in Crystal XI**
Presented issue in Crystal XI with how the alias is handled
(Select min(A."Service_date")

From "cs_applicant_support_services A

Where A."applicant_id" = "cs_applicant_support_services"."applicant_id")

- Problem: Get an error message when doing this in Crystal XI.

- Solution: Remove the alias from the select (see bold **A** above)
- Realize that the Sql expression is accessing the database instead of just your selection so need to add the selection criteria back into the where clause of the SQL statement.
- Easy way to avoid displaying time with the database dates.
 - Select min(trunc(service_date))
 - Select count(distinct trunc(service_date))
- Showed how with SQL you can get around the issue of not being about to group by Sum in a formula.
- Showed example of using SQL expression for crosstabs
- Recommended books by Ken Hamady
See website <http://www.kenhamady.com/>
- Linda discussed the use of *Left Outer Joins* in Commands
- Warning – If you use MS Word to write your SQL statements and then copy them into Crystal, the single quote will be changed to another character. Can move the statement to Notepad first to avoid this problem or create the statements using Notepad.
- To group on Fiscal Year -
Mike Doak showed a formula for determining Fiscal Year. Add 184 to the date: Year({TABLE_NAME.FIELD_NAME} + 184). For federal fiscal year, October 1 – September 30, add 92.
Insert the group based on the formula.

BYORFS – Sample was a request for a Recently Separated Veterans Report for Bristol and New Bedford.

- Discusses the definition of a Veteran
Should we use existence of military record or Veteran_code not null.
- Discussed meaning behind location request. Serviced in this area or original contact location. We decided to group by the serviced location
- Definition given for 'Recently' was within the last 48 months
Two ways were presented.
 1. cs_applicant_militaries.release_date > CurrentDate – (365.25 * 4)
 2. DateDiff
("m",{cs_applicant_militaries.release_date},CurrentDate)

Next Meeting: March 14, 2008